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QHTLi18 51cm 18V 1.5Ah Cordless Hedge Trimmer 484350



October 2017

Original Instructions



IMPORTANT! Please read these instructions fully before starting assembly.

These instructions contain important information that will help you get the best from your product, ensuring it is assembled correctly and safely. If you need help or have damaged or missing parts, call the Customer Helpline on **01904 727 500**.

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General Safety Warnings

General power tool safety warnings



WARNING! Read all safety warnings and instructions.

Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

Save all warnings and instructions for future reference.

The term 'power tool' in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

Work area safety

- **Keep the work area clean and well lit.**
Cluttered or dark areas invite accidents.
- **Do not operate power tools in explosive atmospheres,** such as in the presence of flammable liquids, gases or dust. Power tools create sparks which may ignite the dust or fumes.
- **Keep children and bystanders away while operating a power tool.** Distractions can cause you to lose control.

Personal safety

- **Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication.** A moment of inattention while operating power tools may result in serious personal injury.
- **Use Personal Protective Equipment (PPE). Always wear eye protection.** Protective equipment, such as a dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate conditions, will reduce personal injuries.
- **Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool.** Carrying power tools with your finger on the switch or energising power tools that have the switch on invites accidents.
- **Remove any adjusting key or wrench before turning the power tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
- **Do not overreach. Keep proper footing and balance at all times.** This enables better control of the power tool in unexpected situations.
- **Dress properly. Do not wear loose clothing or jewellery. Keep your hair, clothing and gloves away from moving parts.** Loose clothes, jewellery or long hair can be caught in moving parts.

- **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of a dust collection device can reduce dust-related hazards.

Power tool use and care

- **Do not force the power tool. Use the correct power tool for your application.** The correct power tool will do the job better and safer at the rate for which it was designed.
- **Do not use the power tool if the switch does not turn it on and off.** Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
- **Disconnect the plug from the power source and/or the battery pack from the power tool before making any adjustments, changing accessories, or storing power tools.** Such preventive safety measures reduce the risk of starting the power tool accidentally.
- **Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool.** Power tools are dangerous in the hands of untrained users.
- **Maintain power tools.** Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use. Many accidents are caused by poorly maintained power tools.

- **Keep cutting tools sharp and clean.** Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
- **Use the power tool, accessories and tool bits, etc. in accordance with these instructions, taking into account the working conditions and the work to be performed.** Use of the power tool for operations different from those intended could result in a hazardous situation.

Battery use and care

- **Recharge only with the charger specified by the manufacturer.** A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- **Use power tools only with specifically designated battery packs.** Use of any other battery packs may create a risk of injury and fire.
- **When the battery pack is not in use, keep it away from other metal objects,** like paper clips, coins, keys, nails, screws, or other small metal objects that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- **Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush immediately with water.** If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.

Servicing

Have your power tool serviced by a qualified repair person using only identical replacement parts. This will ensure that the safety of the power tool is maintained.

Hedge trimmer safety warnings

- Keep all parts of the body away from the cutter blade. Do not remove cut material or hold material to be cut when blades are moving. Make sure the switch is off when clearing jammed material.**
A moment of inattention while operating the hedge trimmer may result in serious personal injury.
- Carry the hedge trimmer by the handle with the cutter blade stopped. When transporting or storing the hedge trimmer always fit the cutting device cover.** Proper handling of the hedge trimmer will reduce possible personal injury from the cutter blades.
- Advice to check the hedge for foreign objects, e.g. wire fences.**
- Hold the hedge trimmer properly, e.g. with both hands if two handles are provided.**
- Hold the power tool by the insulated gripping surfaces only; the cutter blade may contact hidden wiring. Cutter blades contacting a 'live' wire may make exposed metal parts of the power tool 'live' and could give the operator an electric shock.**
- Check cutting blades regularly for damage, and if damaged repair immediately.**

- **Always ensure all handles and guards are fitted when using the tool.**
- **Do not use the machine when it is raining or on wet hedges.**
- **Never allow children to use the tool.**
- **Choose a stable and safe position, especially on steps.** When operating the machine take great care and always hold it firmly with both hands.
- **Make yourself familiar with your working area and be alert for possible hazards, which you might not hear due to the motor noise.**
- **Never attempt to use a damaged or incomplete machine or one fitted with an unauthorised modification.**
- **When the hedge trimmer is not in use, i.e. for transport or storage, keep it in a dry place and out of the reach of children.** After use, the tool should be stored so that the blade is not exposed.
- **Only use original spare parts and accessories supplied with the machine or recommended by the manufacturer.**
- **Always wear suitable clothing, e.g. anti-slip shoes and unrestrictive close-fitting garments that can not get caught.**
- **Always wear safety goggles or a face guard, protective gloves and wear ear guards (PPE).**
- **Do not use the power tool when it is raining or on wet hedges.**

- **Within the working area, the person using the power tool is responsible for any damage or injury sustained by third parties or their property, which has been caused by the power tool.** Watch your working area and do not allow third persons or animals to be around.
- **When operating the power tool, take great care and always hold it firmly with both hands.** Adopt a stable and safe position, especially on slopes.
- **Never touch the unprotected blades and never carry the machine taking hold of the blades.**
- **Only use original spare parts and accessories supplied with the machine or recommended by the manufacturer.**

General safety warnings for battery chargers



WARNING! This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.



WARNING! Children should be supervised to ensure that they do not play with the appliance.

- Before charging the battery, read all the instructions carefully.
- After charging, disconnect the battery charger from the mains supply. Then remove the chassis connection and then the battery connection.
- Do not charge a leaking battery.
- Do not use chargers for works other than those for which they are designed and intended.
- Before charging, ensure your charger matches the local AC supply.
- For indoor use. DO NOT expose to rain. The charging device must be protected from moisture.
- Do not use the charging device in the open.
- Do not short out the contacts of the battery or charger.
- Respect the polarity (+/-) when charging.
- Do not open the unit and keep out of the reach of children.
- Do not charge the batteries of other manufacturers or ill-suited models.
- Ensure that the connection between the battery charger and battery is correctly positioned, and is not obstructed by foreign bodies.
- Keep the battery charger's slots free of foreign objects and protect it from dirt and humidity. Store in a dry and frost-free place.
- When charging batteries, ensure that the battery charger is in a well-ventilated area and away from

flammable materials. Batteries can get hot during charging. Do not overcharge any batteries. Ensure that batteries and chargers are not left unsupervised during charging.

- Do not attempt to recharge non-rechargeable batteries, as they can overheat and break.
- Longer life and better performance can be obtained if the battery pack is charged when the air temperature is between 18°C and 24°C. Do not charge the battery pack in air temperatures below 0°C, or above 45°C. This is important as it can prevent serious damage to the battery pack.
- Only charge a battery pack of the same model provided by the manufacturer or different models recommended by them.

Safety warnings for battery packs

- Do not dismantle, open or shred cells or battery packs.
- Do not short-circuit a battery pack. Do not store battery packs haphazardly in a box or drawer where they may short circuit each other, or be short-circuited by conductive materials. When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- Do not expose the battery pack to heat or fire. Avoid storing in direct sunlight.

- Do not subject the battery pack to mechanical shock.
- In the event of battery leakage, do not allow the liquid to come into contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice.
- Seek medical advice immediately if a cell or battery pack has been swallowed.
- Keep the battery pack clean and dry.
- Wipe the battery pack terminals with a clean, dry cloth if they become dirty.
- The battery pack needs to be charged before use. Always refer to this instruction manual and use the correct charging procedure.
- Do not keep the battery pack on charge when it is not in use.
- After extended periods of storage, it may be necessary to charge and discharge the battery pack several times to obtain maximum performance.
- The battery pack gives its best performance when it is operated at normal room temperature ($20^{\circ}\text{C} \pm 5^{\circ}\text{C}$).
- When disposing of several battery packs, keep battery packs of different electrochemical systems separate from each other.
- Recharge only with the charger specified by the manufacturer. Do not use any charger other than that specifically provided for use with the equipment. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.

- Do not use any battery pack which is not designed for use with the equipment.
- Keep the battery pack out of the reach of children.
- Retain the original product literature for future reference.
- Remove the battery from the equipment when it is not in use.
- Dispose of safely in an environmentally-friendly manner. Not with domestic, household waste.

Intended use

This Li-ion cordless hedge trimmer is intended for trimming hedges, bushes and shrubs. Observe the technical data for the maximum cutting capacity. Do not cut non plant material or branches exceeding the stated maximum capacity. For safety reasons it is essential to read this entire instruction manual before first operation and to observe all the instructions herein. This product is intended for private domestic use only, not for any commercial trade use. It must not be used for any purposes other than those described in this manual.

Warning symbols on the power tool



Warning!



Conforms to all relevant safety standards.



To reduce the risk of injury, user must read instruction manual.



Wear eye protection.



Wear ear protection.



Wear a dust mask.



Keep fingers away from moving blades!



Do not expose the machine to water or operate it in the rain.



Guaranteed sound power level.



Keep bystanders away.



This symbol is known as the 'Crossed-out Wheelie Bin Symbol'. When this symbol is marked on a product or battery, it means that it should not be disposed of with your general household waste. Some chemicals contained within electrical/electronic products or batteries can be harmful to health and the environment. Only dispose of electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your cooperation is vital to ensure the success of these schemes and for the protection of the environment.

Warning symbols on the charger



Before use, carefully read through the user manual.



The charger is for indoor use only.



Protection class II.

○—→ Pole orientation.



Fuse.

Warning symbols on the battery



Do not dispose of batteries in rivers or immerse in water.



Do not subject the battery to strong sunlight over long periods, and do not leave it on a heater (max. 45°C).



Do not dispose of batteries in a fire; they will explode and cause injury.



Contains a Li-ion battery. Batteries must be recycled or disposed of properly.

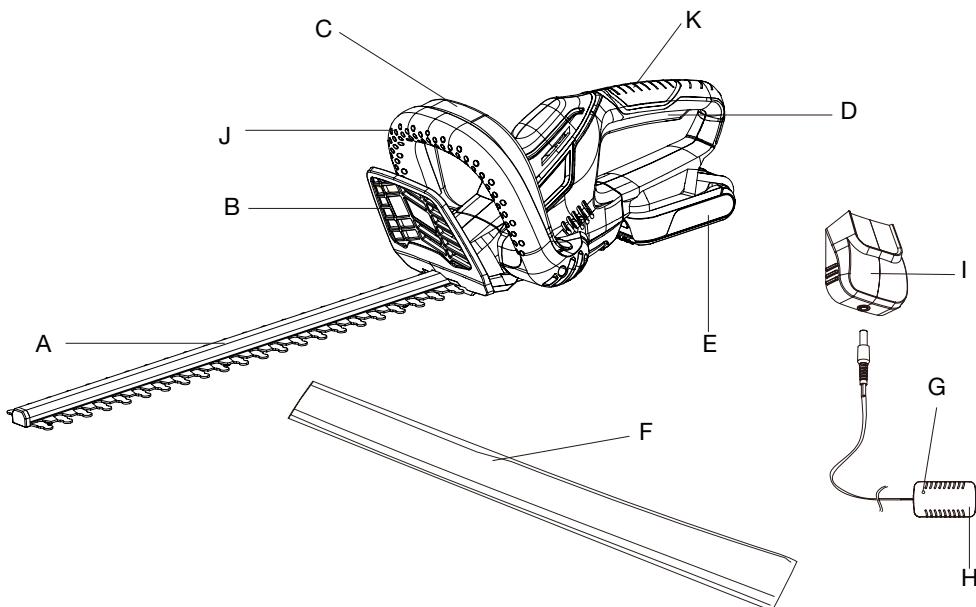


Return exhausted batteries to your local collection or recycling point.

In the box

Parts

- A. Blades
- B. Guard
- C. Safety switch
- D. Trigger
- E. Battery pack
- F. Blade sheath
- G. LED charging indicator
- H. Charger
- I. Charging station
- J. Front handle
- K. Rear handle





WARNING!

Before using the tool, read all instructions carefully.

Charging the battery



WARNING!

The charger and battery pack are specifically designed to work together so do not attempt to use any other devices. Never insert or allow metallic objects into your charger or battery pack connections; an electrical failure and hazard will occur.

The battery needs to be charged before first use and whenever it fails to produce sufficient power on jobs that were easily done before.



WARNING! NEVER LEAVE THE BATTERY AND CHARGER UNATTENDED WHEN CHARGING THE BATTERY.

This product comes with a lithium-ion battery pack. Lithium-ion batteries don't lose charge when not in use, and don't lose charging capacity overtime. Nevertheless, it is best practice to charge the battery when empty or insufficient to do the job.

The charging procedure



WARNING!

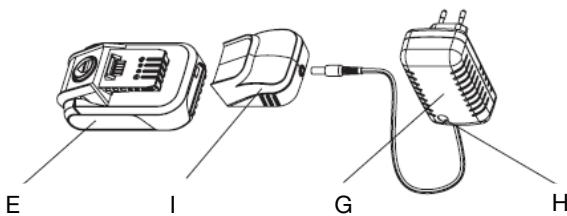
The battery cannot be charged immediately after use, it should cool off for a period of time. The LED (G) lights switching from green to red means it can be charged.

Connect the charger (H) to the charging station (I).

Plug the charger into an appropriate 230-240V~50Hz power outlet. The LED (G) lights green to tell you that the charger is ready for use.

Slide the charging station (I) into the battery pack (E), make sure the charging station is fully seated in the battery pack. The LED (G) lights up red to tell you that the battery pack is on charge.

The battery pack will be fully charged in 1 hour. And the LED (G) lights up green again to tell you that the battery pack is fully charged.



Important charging notes

Longest life and best performance can be obtained if the battery pack is charged when the air temperature is between 18-24°C. Do not charge the battery pack in a very low or very high air temperature. This is important and will prevent serious damage to the battery pack.

When using your tool continuously, the batteries in your battery pack will become hot. You should let a hot battery pack cool down for approximately 30 minutes before attempting to recharge.

The charger and battery pack may become warm to touch while charging. This is a normal condition and does not indicate a problem.

Use the charger in normal room temperatures whenever possible. To prevent overheating, do not cover the charger and do not charge battery packs in direct sunlight or near heat sources.

If the battery pack does not charge properly:

1. Check the main socket by plugging in a lamp or other appliance.
2. Move the charger and battery pack to a location where the surrounding air temperature is approximately 18-24°C.
3. If charging problems persist, take or send the tool, battery pack and charger to your local service centre.

The battery pack should be recharged when it fails to produce sufficient power on jobs which were easily done previously. DO NOT CONTINUE to use under these conditions. Follow the charging procedure. You may also charge a partially used pack whenever you desire with no adverse effect on the battery pack.

Under certain conditions, with the charger plugged in to the power supply, the exposed charging contacts inside the charger can be shorted by foreign material. Foreign materials of a conductive nature, such as, but not limited to, steel wool, aluminium foil, or any build-up of metallic particles, should be kept away from charger cavities. Always unplug the charger from the power supply when there is no battery pack in the cavity. Unplug the charger before attempting to clean it.

Do not immerse the charger in water or any other liquid.



WARNING!

Don't allow any liquid to get inside the charger; electric shock may result. To facilitate the cooling of the battery pack after use, avoid placing the charger or battery pack in a warm environment, such as in a metal shed, or an un-insulated trailer.



WARNING!

Never attempt to open the battery pack for any reason. If the plastic housing of the battery pack breaks or cracks, return it to a service centre for recycling; do not put it into further use.

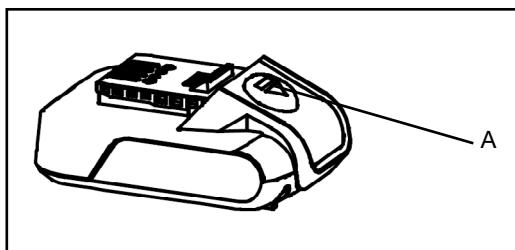
Removing or installing the battery pack



WARNING!

Always release the on/off trigger before insertion or removal of the battery pack.

To remove the battery pack: Depress button (A) on the end of the battery pack, and then remove the pack from the tool.



Install the battery pack: Align the ribs on both sides of the battery pack with the slots in the housing, and slip it into place. Always insert it all the way until it locks in place with a click sound. If not, it may accidentally fall out of the tool, causing injury to you or someone around you.

Operating the hedge trimmer

Switching on/off



WARNING!

If any parts are missing, damaged or broken, do not operate your hedge trimmer until all damaged parts have been replaced or repaired. Failure to do so could result in serious personal injury.

For your safety, this tool is equipped with a dual safety-switch system. This system prevents starting the tool inadvertently, and will only allow operation while holding the tool with both hands.

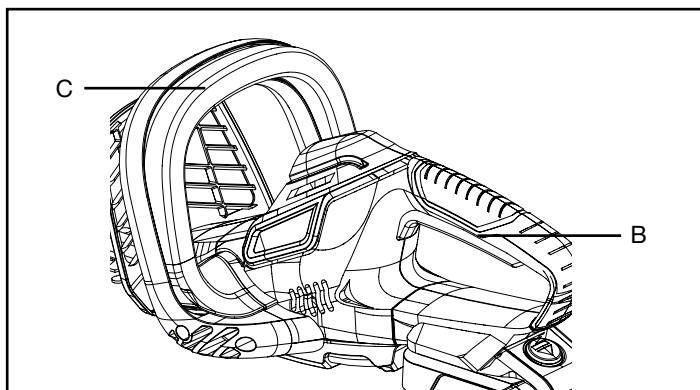
Switching on

Hold the product with one hand at the rear handle and the other at the front handle.

Press the trigger (B) and the front handle safety switch (C) at the same time, to switch the product on.

Switching off

Release the front handle safety switch (C) or the trigger (B).



Never attempt to lock the dual safety-switch system in the on position.

Cutting the hedge



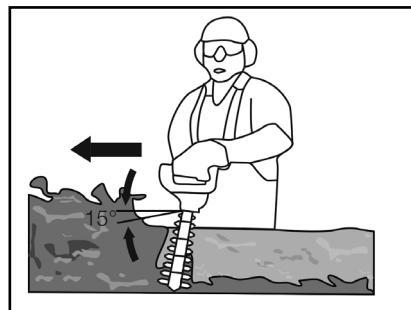
WARNING!

Before using this hedge trimmer, make sure that you have read all of the safety instructions.

When operating the unit, check for the following:

- Wear eye protection and appropriate clothing.
- Hold the front handle with one hand and the rear handle with the other hand.

1. When trimming, the blade should be tilted towards the hedge. Always trim from the bottom upwards.
2. Trim the sides of the hedge first and then trim the top.
3. If the branches are very long, they should be cut back in several stages.
4. Make sure that there are no hard objects in the hedge, such as railings, that could damage the blade.
5. If the blade becomes jammed, switch it off and remove the battery pack before clearing the obstruction.
6. Do not force the hedge trimmer to cut oversized branches. These should be cut by hand using secateurs or shears.



Note: Evergreen hedges and shrubs that retain their leaves in the winter, should be trimmed in April and August.

Conifers and other fast-growing shrubs can be trimmed every six weeks throughout the growing season.

Maintenance and storage



WARNING!

Before performing any repair work, always remove the battery pack.

Cleaning the product

- Use a soft brush to remove any accumulated dust.
- Wear safety glasses to protect your eyes whilst cleaning.
- Wipe down the product enclosure with a slightly damp cloth.
- Do not spray the unit with water. Ingress of water may destroy the Switch and the electric motor.

Maintenance

1. Keep all nuts, bolts and screws tight to be sure that the machine is in safe working condition.
2. Examine the machine and replace worn or damaged parts for safety.
3. Check that the guards are undamaged and correctly fitted. Carry out necessary maintenance or repairs before using.
4. Do not use the unit if the blades are blunt or worn. This will overstress the motor and gearbox of the machine.

Blade maintenance

1. Wear gloves when handling or cleaning the cutting blade.
2. Always clean the cutting blade after operation and lubricate with protective spray. During longer cutting jobs, we recommend periodically lubricating the cutting blade with protective spray.
3. Visually check the condition of the cutting edges of the cutting blade. Check tightness of blade bolts. Ensure that the blade is covered with the blade protection supplied.

Storage and transport

1. After cleaning the unit thoroughly. Store the unit in a safe, dry room, allowing the motor to cool down beforehand.
2. Store the machine out the reach of children.
3. Use the original packaging to ship whenever possible.

Troubleshooting

Although your new cordless hedge trimmer is really easy to operate, if you do experience problems, check the following:

Problem	Possible cause	Solution
Product does not start	1. Not connected to battery pack	1. Connect to battery pack
	2. Low battery capacity	2. Charge the battery pack
	3. Other defect to the product	3. Check with a specialist
Product does not reach full power	1. Low battery capacity	1. Charge the battery pack
	2. Air vents are blocked	2. Clean the air vents
Does not cut	Cutting device worn	Have a specialist replace it

Technical data

Model no.	M0E-20ET-510
Voltage	18V d.c.
Battery type	Lithium-ion
No load speed	1340/min
Cutting width	51cm
Tooth gap	16mm
Battery pack	
Model	B0P-SP02-20-15B
Battery type	Lithium-ion
Battery capacity	18V ---1.5Ah
Charging time	Approx. 1 hour
Charger	
Model no.	SMVCH001212000B
Input	230-240V --- 50/60Hz 50W
Output	21V d.c. 2A
Protection category	IP20

Noise and vibration data

A weighted sound pressure 72dB(A) K_{PA}: 3dB(A)

A weighted sound power 92dB(A)

The guaranteed sound power level: 94dB(A)

Wear ear protection

Typical weighted vibration 2.4m/s² K=1.5m/s²



WARNING!

The sound values have been determined according to the noise test code given in EN 60745-2-15, using the basic standards EN ISO 11094 and EN ISO 3744.

The sound intensity level for the operator may exceed 80dB(A) and ear protection measures are necessary.

The declared vibration value (according to EN 60745-1) has been measured in accordance with a standard test method, and may be used for comparing one product with another. The declared vibration value may also be used in a preliminary assessment of exposure.

Depending on the actual use of the product, the vibration values can differ from the declared total! Adopt proper measures to protect yourself against vibration exposures! Take the whole work process, including times the product is running under no load or switched off, into consideration!

Proper measures include, among others, regular maintenance and care of the product and cutting attachments, keeping hands warm, periodical breaks and proper planning of work processes!

Recycling and disposal

Waste electrical products should not be disposed with household waste. Please recycle where facilities exist.

Check with your local authority or retailer for recycling advices.

Disposal

The hedge trimmer and its accessories are made of various recyclable materials. Dispose of the hedge trimmer in accordance with your local recycling regulations.

Getting help

Our dedicated UK-based customer helpline is open 7 days a week to assist you with assembly, parts queries and technical support. We are open during office hours but you can always send an email via support@gardenservicecentre.co.uk. Our experts are here to get you back enjoying your garden in no time.

For useful assembly, starting and maintenance videos, and for ordering spares, please visit www.gardenservicecentre.co.uk.

Calling our service does not affect your statutory rights.

Warranty

Any claim under this warranty must be made within 2 years of the date of purchase. To make a claim under the warranty, take the product (with proof of purchase) to your local store.

HHGL Limited bears reasonable, direct expenses of claiming under the warranty.

You may submit details and proof to our store for consideration. The warranty covers manufacturer defects in materials, workmanship and finish under normal use.

This warranty is provided in addition to other rights and remedies you may have under law: our goods come with guarantees, which cannot be excluded under the UK Consumer Rights Act 2015.

You are entitled to a replacement or refund for a major failure, and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The warranty excludes damage resulting from product misuse or product neglect. The warranty covers domestic use only and does not apply to commercial applications.

This warranty is given by HHGL Limited, Witan Gate House, 500-600 Witan Gate, Milton Keynes, MK9 1BA.